

# Storage By Box/Item Price List

## Long Term Plan (6 Months+)

**FREE vacuum storage bag**

for monthly spending above \$499

 Storage Bag x 5  
Pump x 1


### Storage Fee

(per item per month)



Weight Limit: 15kg

**Document Box**


Weight Limit: 23kg

**Standard Box**


Weight Limit: 25kg

**Big Box**


Weight Limit: 25kg

**Oversized Item\***


Weight Limit: 15kg

**Wardrobe Box**
**\$29**
**\$49**
**\$69**
**\$69**
**\$89**

Min. Storage Period 6 Months

Min. Spend \$180/Month

### Transport Fee

(per trip)

**Empty box drop-off**
**First check-in**  
(Send items to warehouse for the 1<sup>st</sup> time)

**Check-out / Re-Check-in**  
(Retrieve items & send back to warehouse)

**Final Check-out**  
(Retrieve all items or part of the items from warehouse and terminate the service)

**Empty Box Collection**  
(After "Final Check-out")

**FREE**
**FREE**
**FREE**

 1 free round trip (Check-out + Re-Check-in) every 2 months<sup>[1]</sup>
**\$90**

For up to 6 items. Each additional item: HK\$15

**FREE<sup>[2]</sup>**
**1 Free roundtrip:**

- On a per customer basis
- "Roundtrip" definition: 1 Check-out (return boxes) + 1 Re-Check-in trip (pick up boxes & send to our warehouse). Not applicable to Final Check-out
- Customer can start to use Free Roundtrip two months after First Check-in date
- Customer can use the next Free Roundtrip two months after the last Free Roundtrip Check-out date
- Any additional trip required: \$90 per trip (for up to 6 items. Each additional item: HK\$15)

**2 For clients who can return empty boxes at final check-out within 15 minutes: Free**

For clients who cannot return empty boxes at final check-out within 15 minutes OR require another trip to collect: \$90 per trip (for up to 6 items. Each additional item: HK\$15)

## Short Term Plan (3-5 Month)

### Storage Fee

(per item per month)



Weight Limit: 15kg

**Document Box**


Weight Limit: 23kg

**Standard Box**


Weight Limit: 25kg

**Big Box**


Weight Limit: 25kg

**Oversized Item\***


Weight Limit: 15kg

**Wardrobe Box**
**\$34**
**\$54**
**\$79**
**\$79**
**\$99**

Min. Storage Period 3 Months

Min. Spend \$360/Month

### Transport Fee

(per trip)

**Empty Box Drop-off**
**First Check-in**  
(Send items to warehouse for the 1<sup>st</sup> time)

**Check-out / Re-Check-in**  
(Retrieve items & send back to warehouse)

**Final Check-out**  
(Retrieve all items or part of the items from warehouse and terminate the service)

**Empty Box Collection**  
(After "Final Check-out")

**FREE**
**\$180<sup>[1]</sup>**

For up to 12 items. Each additional item: HK\$15

**\$180<sup>[2]</sup>**

For up to 12 items. Each additional item: HK\$15

**\$180**

For up to 12 items. Each additional item: HK\$15

**\$180<sup>[3]</sup>**

For up to 12 items. Each additional item: HK\$15

**1 Free** - if we can pick up the packed boxes within 30 mins at "Empty Box drop-off"

**2 "Re-check-in" trip is free** - if we can pick up the boxes within 30 mins at "Check-out"

**3 Free** - if we can pick up the empty boxes within 30 mins at "Final Check-out"

\* Oversized Item:

- Total dimension (Length + Width + Height) must be less than 180cm
- Weight must be less than 25kg

These charges are subject to change and may be updated from time to time at the sole discretion of Spacebox in accordance to our Term and Conditions and as published on our website www.spacebox.com.hk





# Storage By Box/Item

## Miscellaneous Fee

### Overweight Item Add-on Fee

The following add-on fee applies to the overweight box/item only:

Over by up to 10kg

Monthly rent x 1.5

Over by to 10-20kg

Monthly rent x 2

Weight limit for each box/item type:

- Document Box: **15kg** (no overweight allowed)
- Standard Box: **23kg**
- Big Box: **25kg**
- Oversized Item: **25kg**
- Wardrobe Box: **15kg** (no overweight allowed)

### Sunday Delivery

Add-on Fee

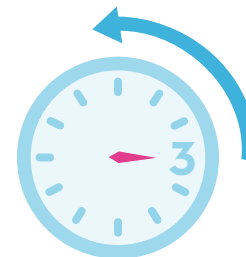
**\$200** per trip



(Subject to confirmation)

### Schedule Delivery

Notify us before 3pm on the day before your scheduled date



#### Express Transport

(Request same day pick-up / delivery)

**\$20** per box

(Min. Spend \$200)



### Remote Location

Add-on Fee (per trip)

- Ma Wan **\$80**
- Tung Chung **\$120**
- Discovery Bay **\$250**
- Airport **\$200**

Remote parts of these locations

**Sai Kung, Sheung Shui, Fanling, Yuen Long, Tuen Mun, etc.**

**\$120**

### Stairs Fee

**\$20/item/level**

First 5 steps **free**, 6th to 15th steps will be counted as a level.

**FREE**

Subsequent staircases within 10 steps will also be counted as one level

counted as a level



### Container Fee



Document Box

**\$15/box**



Wardrobe Box

**\$49/box**

Clients are required to pay a **one-off fee** to purchase the box types above.

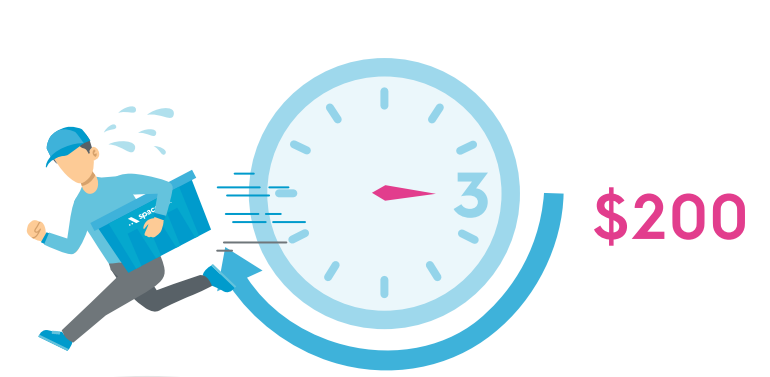
An extra charge will apply, if any of these purchased boxes are not checked-in at the end.

### Schedule - Late Change/Cancellation Fee

Notify us **before 3pm on the day** before your scheduled date



Notify us **after 3pm on the day** before your scheduled date / No-show



### Service Cancellation

Add-on Fee

(For clients who have already received empty box)

**1st month storage fee**

+

**empty box drop-off and collection fee (\$200/trip)**

### Lost / Damaged Standard / Big Box



**\$200 each**

### Overtime Waiting



Customers can book a 3-hour timeslot for delivery/pick-up, and our driver will arrive accordingly.

If customer is not at the registered address at the time, we will apply overtime waiting charges based on the rules below:

- First 15 mins: Free
- After 15 mins, we reserve the right to consider this delivery/pick-up a "No-Show" and charge the applicable add-on fee
- \$90 per 15 mins thereafter
- The maximum waiting time depends on the prevailing circumstances and Spacebox reserves the right of final decision

### The following items cannot be stored in our warehouse



Lithium Batteries

Lithium batteries pose a serious threat to warehouse safety. All lithium batteries are not accepted in our boxes and storage facilities.



Dangerous Goods

(explosive, chemicals, etc.)



Illegal Goods



Live Animals/Plants



Food & Perishable Items



Fragile Items/Glass



Valuables

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